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News Release

CRESA receives Re-Accreditation as a Medical Accredited Center of Excellence (ACE)

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Clark Regional Emergency Services Agency(CRESA 9-1-1), is pleased to report that CRESA has been re-accredited as a Medical Accredited Center of Excellence (ACE) by the International Academies of Emergency Dispatch (IAED). This marks the seventh time CRESA has received re-accreditation! There are only 14 emergency dispatch centers throughout the world that have achieved this feat.

Of the 2,500 emergency dispatch centers throughout the world that use IAED's advanced Medical Priority Dispatch System, only 190 are recognized as ACEs. CRESA originally became an ACE in 1994 and was the fourth to do so at the time. CRESA is currently one of the two agencies in Washington who are accredited.

In response to this re-accreditation, Dave Fuller the Director of CRESA states, "Being a Center of Excellence is more than just hanging a plaque on the wall for people to see. It show's our agency meets the standards of care established by the National Association of EMS Physicians, the American College of Emergency Physicians, the U.S. Department of Transportation, the National Institutes of Health, and more than 30 years of research, development, and field testing throughout the world."

Some of the benefits of CRESA's re-accreditation include:

- ✓ Ensuring we continue to safely match emergency resources based on the patients' needs;
- ✓ Increasing community confidence in the service the agency provides; and
- ✓ Increasing consistency and professionalism.

The seven re-accreditations can be attributed to the dedicated staff, being diligent with documentation and their attention to detail. CRESA is proud of the staff, and the agency's commitment for excellence serving Clark County, WA.



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